



Finding a United Healthcare Provider

You belong to the United Healthcare Network. Follow these instructions below to find an in-network provider.

Step #1:

Go to www.uhc.com.

Click on “Find a Doctor” – located to the left of the search bar.

Step #2:

On the next screen, you can select the buttons under ‘Member Provider Search’ or ‘Guest Provider Search.’ We strongly recommend you create an account and view the providers within your specific network. To create an account, select the button under ‘Member Provider Search’ and input all the necessary information it asks for.

Step #3:

To choose the type of care, select from the options available. If you are searching as a guest, you will need to input your zip code and plan on the next few screens. Make sure to select the plan located on your medical ID card.

Step #4:

To find care, search by provider name, procedure, condition, and input your location. You can also scroll to search by common provider types (primary care, specialists, facilities, etc.).

Step #5:

A list of providers within your network will populate. Call the Provider to set up an appointment, and to verify insurance using the contact information provided.

Reminder:

If they ask you what type of insurance you have, you have United Healthcare through Vault Admin Services.

The image displays a series of screenshots from the United Healthcare website, illustrating the process of finding a provider. Red arrows indicate the sequence of steps:

- Step 1:** The homepage shows the 'Find a doctor' link in the top navigation bar.
- Step 2:** The 'Find United Healthcare doctors, dentists and providers' page shows the 'Member provider search' button.
- Step 3:** The 'HealthSafe ID' sign-in page shows the 'Continue' button.
- Step 4:** The 'Choose type of care' page shows the 'Medical' category selected.
- Step 5:** The 'Find care' page shows the search results for 'Primary Care' providers in Henderson, Nevada.

The final screenshot shows a list of provider results, including 'Provider 1' (Primary Care, 4.8 rating), 'Provider 2' (Internal Medicine, 4.9 rating), and 'Provider 3' (Dermatology, 4.7 rating). Each provider card includes a 'Call' button.